



ADMINISTRATIVE MANUAL

SECTION

BASIC POLICY

SUBJECT

Basic Policy Statement

The basic policies of the John Ferraro Building (Department) are based on principles expressed by the citizens of Los Angeles when they originally established the Department as a municipal enterprise in 1902, as reaffirmed in the Charter of 1925, and approved by the Board of Water and Power Commissioners on August 23, 1973.

Reference:

City Charter, Section 377

GOOD WATER AND ELECTRIC SERVICE

We, as a utility owned by and accountable to the citizens of Los Angeles, are dedicated to providing good quality water and adequate and reliable electric service to the people of Los Angeles to meet present and future needs.

SOUND BUSINESS AND ENGINEERING PRACTICES

We strive constantly to employ sound business and modern engineering practices, to provide trained and effective personnel for efficient operations, and to maintain independent and sound financial strength necessary to continue to provide these services.

LOW AND EQUITABLE

We strive always to maintain equitable rates while providing good service at reasonable cost to the public. We establish rates based on the true cost of service provided customers.

CONSERVATION OF NATURAL RESOURCES

We practice and promote conservation of the natural resources placed in our hands.

PUBLIC HEALTH AND PROTECTION

We promote the general public health and work toward its protection by rendering our services with proper regard for health, environmental, and sanitation standards.



ADMINISTRATIVE MANUAL

SECTION

BASIC POLICY

SUBJECT

Basic Policy Statement

PUBLIC ACCOUNTABILITY AND COOPERATION

As an independent department within the structure of City government, we must be responsive and fully accountable to the public and its elected representatives and cooperate with individuals, private businesses, community and other governmental agencies in matters of safety, environmental, human and community needs or public interest related to our services and functions.

EMPLOYEE RELATIONS AND EMPLOYMENT STANDARDS

We endorse the maintenance of good employee relations and working conditions and provide equal employment and advancement opportunities by providing a workplace free from discrimination. Moreover we pay wages and fringe benefits consistent with those prevailing in the private sector of the economy.